1.1 "Company" shall mean BIDBI Limited its successors and assig
person acting on behalf of and with the authority of BIDBI Limited
1.2 "Customer" shall mean the person or entity described as such on the any other forms to which these terms and conditions apply, and shall include any person acting on behalf of and with the authority of such person or entity
1.3 "Guarantor" means that person (or persons), or entity, who agrees to be liable for the debts of the Customer on a principal debtor basis.
1.4 "Goods" shall mean Goods supplied by the Company to the Customer (and where the context so permits shall include any supply of Services as hereinatter defined) and are as described on the invoices, quotation,order by the Company to the Customer.
1.5 "Services" shall mean all services supplied by the Company to the Customer and includes any advice or recommendations (and where the context so permits shall include any supply of Goods as defined above). "Price" shall mean the cost of the Goods as agreed b
and the Customer subject to clause 4 of this contract.
2. Application of these terms and conditions to consumers Where the Customer buys Goods as a consumer these terms and conditions (in particular clauses relating to Risk, Disclaimer, Defects,
Returns, Warranties, and Limitation of Liability) shall be subject to any laws or legislation governing the rights of consumers and shall not affect the consumer's statutory rights.
3. Acceptance

Any instructions received by the Company from the Customer for the supply of Goods and/or the Customer's acceptance of Goods supplied by
the Company shall constitute acceptance of the terms and conditions the Company shall constitute acceptance of the terms and conditions
Contained herein.
3.2 Where more than one Customer has entered into this agreement. the
Customers shall be jointly and severally liable for all payments of the Price. terms and conditions are irrevocable and can only be amended with the written consent of the Company.
3.4 The Customer undertakes to give the Company at least fourteen (14)
days notice of any change in the Customer's name, address and/or any other change in the Customer's details.
3.5 Once accepted by the Customer, the Company's written estimation shall be deemed to interpret correctly the Customer's instructions, whether
written or verbal. Where verbal instructions only are received from the Customer, the Company shall not be responsible for errors or omissions due to oversight or misinterpretation of those instructions.

## 4. Price And Payment

(a) as indicated on invoices provided by the Company to the Customer in respect of Goods supplied; or
(b) as indicated on the order confirmation provided by the Company to the
(c) the Company's quoted Price (subject to clause 4.2) which shall be binding upon the Company provided that the Customer shall accept the
Company's quotation in writing within thirty (30) days.
4.2 The Company reserves the right to change the Price in the event of a variation to:
(a) the Company's quotation or order confirmation; or
(b) the delivery charges for Goods manufactured overseas

Where the Company provides an estimated Price (for Goods, shipping
costs and/or delivery costs) to the Customer for Goods sourced from costs and/or delivery costs) to the Customer for Goods sourced from
overseas, then the Customer acknowledges that this estimated Price is an overseas, then the Customer acknowledges that this estimated Price is an
estimation and the actual Price may vary from the estimated Price (due to circumstances beyond the control of the Company). In such an event, the Customer agrees they are liable for the actual Price even where this varies from the original estimated Price.
4.4 A non-refundable deposit shall be required when specified

For any outstanding balance, payment shall be due before the Goods are
dispatched for delivery when specified. dispatched for delivery when specified.
4.6 Payment for approved Customers shall be made by instalments in
4.7 Time for payment for the Goods shall be of the essence and will be stated on the invoice or any other forms. If no time is stated then payment shall be due thirty (30) days following the date of the ince
4.8 Payment will be made by cheque, or by credit / debit card, or by direct
credit (BACS), or by any other method as agreed to between the credit (BACS), or by any
Customer and the Company.
4.9 VAT and other taxes and duties that may be applicable shall be added to the Price except when they are expressly included in the Price.
5. Delivery Of Goods
when:
(a) the Customer takes possession of the Goods at the Company's address;
or
(b) the Customer takes possession of the Goods at the Customer's address or other address nominated by the Customer (in the event that the Goods
are delivered by the Company or the Company's nominated carrier); or
(c) the Customer's nominated carrier takes possession of the Goods in which
event the carrier shall be deemed to be the Customer's agent.
5.2 Unless specified otherwise, the costs of delivery are included in the Price. The Customer shall make all arrangements necessary to take delivery of
the Goods whenever they are tendered for delivery. In the event that the Customer is unable to take delivery of the Goods as arranged then the Company shall be entitled to charge a reasonable fee for redelivery
5.4 Delivery of the Goods to a third party nominated by the Customer is
deemed to be delivery to the Customer for the purposes of this agreement.
5.5 The Company may deliver the Goods by separate instalments. Each separate instalment shall be invoiced and paid for in accordance with the
provisions in these terms and conditions.
5.6 The Customer shall take delivery of the Goods tendered notwithstanding that the quantity so delivered shall be either greater or lesser than the
quantity purchased provided that such discrepancy in quantity shall not quantity purc
exceed $5 \%$.
5.7 The failure of the Company to deliver shall not entitle either party to treat this contract as repudiated.
The Company shall not be liable for any loss or damage whatever due to
failure by the Company to deliver the Goods (or any of them) promptly or at all.
$\begin{array}{ll}\text { 6. } & \text { Risk } \\ 6.1 & \text { If the Company retains ownership of the Goods nonetheless, all risk for }\end{array}$
6.2 If any of the Goods are damaged or destroyed following delivery but prior all insurance proceeds payable for the Goods. The production of these all insurance proceeds payable for the Goods. The production of these
terms and conditions by the Company is sufficient evidence of the tompany's rights to receive the insurance proceeds without the need for any person dealing with the Company to make further enquiries.
7. Title It is the intention of the Company and agreed by the Customer that
ownership of the Goods shall not pass until:
(a) the Customer has paid all amounts owing for the particular Goods; and the Customer has met all other obligations due by the Customer to the
Company in respect of all contracts between the Company and the Customer
Receipt by the Company of any form of payment other than cash shall not
be deemed to be payment until that form of payment has been honoured cleared or recognised and until then the Company's ownership or rights in respect of the Goods shall continue

## It is further agreed that

a) where practicable the Goods shall be kept separate and identifiable until Customer are met; and
(b) until such time as ownership of the Goods shall pass from theCompany to the Customer the Company may give notice in writing to the Customer to return the Goods or any of them to the Company. Upon such notice the rights of the Customer to obtain ownership or any other interest in the Goods shall cease; and
(c) the Company shall have the right of stopping the Goods in transit whether or not delivery has been made; and
if the Customer fails to
(d) if the Customer fails to return the Goods to the Company then the Company or the Company's agent may enter upon and into land and
premises owned occupied or used by the Customer, or any premises as premises owned, occupied or used by the Customer, or any premises as
the invitee of the Customer, where the Goods are situated and take the invitee of the Customer
possession of the Goods; and
(e) the Customer is only a bailee of the Goods and until such time as the Company has received payment in full for the Goods then the Customer shall hold any proce
the Company; and
(f) the Customer shall not deal with the money of the Company in any way
g) the Customer shall not charge the Goods in any way nor grant nor otherwise give any interest in the Goods while they remain the property of
the Company; and
h) the Company can issue proceedings to recover the Price of the Goods sold notwithstanding that ownership of the Goods may not have passed to the Customer; and
(i) until such time that ownership in the Goods passes to theCustomer, if the Goods are converted into other products, the parties agree that the

## 8. Artwork and proofing of artwork

Where no specifications are made by the Customer, (including but not limited to size, colour, placement of print), then th
8.2 Whilst every care is taken by the Company to carry out the instructions of the Customer, it is the Customer's responsibility to undertake a final proof reading of the Goods via the artwork approval provided by the Company.
The Company shall be under no liability whatever for any errors not The Company shall be under no liability whatever for any errors not corrected by the Customer in the final proof reading. Should the
Customer's alterations require additional proofs this maybe invoiced as an 8.3 extra. the event of any modifications being required after the artwork
The artwork approval form shall be a representation of the approximate
size, ratio and position of the artwork which maybe altered or amendedto size, ratio and position of the artwork which maybe altered or amendedto improve printing quality
8.5 The Company is under no obligation to provide samples of Goods ordered other than by virtual (computerised) sample. Whilst every effort will be taken by the Company to match virtual colours with physical colours, the
Company will take no responsibility for any variation between virtual sale Company will take no responsibility for any variation between virtual sale
samples and either the virtual sale sample displayed on the Customer's samples and either the virtual sale sample displayed on the Customer's
computer and/or the final product. Should a physical sample be required this will be provided on request by the Customer and will be charged for as an extra including freight.
9. Defects

The Customer shall inspect the Goods on delivery and shall within three (3) days notify the Company of any alleged shortage in quantity, damage or failure to comply with the description or quote. The Customer shall
afford the Company an opportunity to inspect the Goods within a afford the Company an opportunity to inspect the Goods within a
reasonable time following delivery if the Customer believes the Goods are defective in any way. If the Customer shall fail to comply with these provisions the Goods shall be presumed to be free from any defect or damage. For defective Goods, which the Company has agreed in writing
that the Customer is entitled to reject, the Company's liability is limited to either (at the Company's discretion) replacing the Goods or repairing the Goods.
9.2 No Goods shall be accepted for return except in accordance with 9.1
above.
9.3 Where the Goods are Eco-Bags, the Customer acknowledges they are made from natural processes and materials and therefore variations may occur in printing and fabric quality. International accepted standard
tolerance for hand crafted Goods shall be applicable at the rate of $3 \%$.
9.4 The Company shall be under no liability whatever to the Customer for any variation (beyond the reasonable control of the Com
between the approved prototype and the finished Gooods
9.5 The Company shall not be held liable for inks wearing off through general wear and tear and/or improper use.
10. Returns
10.1 Returns will only be accepted provided that:
a) the Customer has complied with the provisions of clause 10.1; and the Company has agreed in writing to accept the return of the Goods; and the Goods are returned at the Customer's cost within seven (7) days of the delivery date; and
(d) the Company will not be liable for Goods which have not been stored or
e) the Goods are returned; and
e) the Goods are returned in the condition in which they were delivered and with all packaging material, brochures and instruction
10.2 The Company will not accept the return of non-defective Goods for credit.

## 11. Warranty

To the extent permitted by statute, no warranty is given by the Company as to the quality or suitability of the Goods for any purpose and any
implied warranty is expressly excluded. The Company shall not be implied warranty is expressly excluded. The Company shall not be
responsible for any loss or damage to the Goods, or caused by the
12. Sale of Goods Act $\mathbf{1 9 7 9}$ and Supply of Goods and Services Act 1982 This agreement is subject to the provisions of the Sale of Goods Act 1979
and the Supply of Goods and Services Act 1982 (or any replacement or re-enactment thereof) in all cases except where the Customer is contracting within the
specifically excluded).
12.2 Notwithstanding clause 12.1 nothing in this agreement is intended to have the effect of contracting out of any applicable provisions the Sale of
Goods Act 1979 and the Supply of Goods and Services Act 1982 or any laws or legislation governing the rights of consumers, except to the extent permitted by those Acts, laws or legislation.
13. Intellectual Property
3.1 Where the Company has designed, drawn or written Goods for the Customer, then the copyright in those designs and drawings shall remain vested in the Company, and shall only be used by the Customer at the 32 The Customer warran
13.2 The Customer warrants that all designs or instructions to the Company will not cause the Company to infringe any patent, registered design or trademark in the execution of the Customer's order

Unless notified otherwise in advance, the Customer hereby authorises the
Company to utilise images of the Goods (whether any design was Company to utilise images of the Goods (whether any design was
produced by the Company or not) in advertising, marketing, or competition material by the Company.
14. Default \& Consequences of Default
4.1 Interest on overdue invoices shall accrue from the date when payment becomes due daily until the date of payment at a rate of $2.5 \%$ per
calendar month and such interest shall compound monthly at such a rate after as well as before any judgment; or
14.2 The company may charge interest on overdue invoices in accordance
with the Late Payment of Commercial Debts (Interest) Act 1998 at a rate with the Late Paym
of $8 \%$ above prime.
4.3 If the Customer defaults in payment of any invoice when due, the Customer shall indemnify the Company from and against all costs and
egal costs on a solicitor and
collection agency costs of $15 \%$
4.4 Without prejudice to any other time the Customer is in breach of any obligation (including those relating to payment), the Company may suspend or terminate the supply of Goods to the Customer and any of its other obligations under the terms and conditions. The Company will not be liable to the Customer for any loss or damage the Custom
rights under this clause.
14.5 If any account remains overdue after thirty ( 30 ) days hen an amount of $£ 20.00$ shall be levied as an administration fee and shall be levied for
each month that the account remains overdue, which sums shall become each month that the account
immediately due and payable.
14.6 Without prejudice to the Company's other remedies at law the Company shall be entitled to cancel all or any part of any order of the Custome other remedies and all amounts owing to the Company shall, whether or not due for payment, become immediately payable in the event that:
a) any money payable to the Company becomes overdue, or in the
Company's opinion the Customer will be unable to meet its payments as they fall due; or
(b) the Customer becomes insolvent, convenes a meeting with its creditors or proposes or enters into an arrangement with creditors, or makes an
assignment for the benefit of its creditors; or assignment for the benefit of its creditors; or
a receiver, manager, liquidator (provisional or otherwise) or similar person
is appointed in respect of the Customer or any asset of the Customer.

## 5. Security And Charge

5.1 Despite anything to the contrary contained herein or any other rights which the Company may have howsoever
where the Customer and/or the Guarantor (if any) is the owner of land,
realty or any other asset capable of being charged, both the Customer and/or the Guarantor agree to mortgage and/or charge all of their joint and/or several interest in the said land, realty or any other asset to the Company or the Company's nominee to secure all amounts and other
monetary obligations payable under the terms and conditions. monetary obligations payable under the terms and conditions. The
Customer and/or the Guarantor acknowledge and agree that the appropriate a caveat which caveat shall be released once all payments and other monetary obligations payable hereunder have been met.
(b) should the Company elect to proceed in any manner in accordance with this clause and/or its sub-clauses, the Customer and/or Guarantor shall
indemnify the Company from and against all the Company's costs and disbursements including legal costs on a solicitor and own client basis c) The Customer and/or the Guarantor (if any) agree to irrevocably nominate constitute and appoint the Company or the Company's nominee as the Customer's and/or Guarantor's true and lawful attorney to perform al necessary acts to give effect to the provisions of this clause 15.1
16. Cancellation

Customer that the Customer cancels after confirming the order, the of orders for Goods made for $50 \%$ of the price of the goods. Cancellation not be accepted, once production has commenced
16.2 In the event that the Customer cancels delivery of Goods after the
Customer has confirmed the order, the Customer shall be liable for $50 \%$ Customer has confirmed the order, the Customer shall be liable for $50 \%$
of the Price of the Goods. Cancellation of orders for Goods made to the Customer's specifications will definitely not be accepted, once production has commenced.
17. Data Protection Act 1998
authorises the Company to Guarantor/s (if separate to the Customer)
a) collect, retain and use any information about the Customer, for the purpose of assessing the Customer's c
products and services to the Customer
(b) to disclose information about the Customer, whether collected by the Company from the Customer directly or obtained by the Company from any other source, to any other credit provider or any credit reporting
agency for the purposes of providing or obtaining a credit reference, debt collection or of listing a default by the Customer on publicly accessible credit reporting databases.
7.2 The Company may also use information about the Customer to monitor and analyse its business. In this connection the Customer authorises the Company to disclose per
engaged by the Company.
17.3 The Customer consents to the transfer of information outside of the European Economic Area for the purposes listed above
17.4 Where the Customer is an individual the authorities under (clause 17.1)
are authorities or consents for the purposes of the Data Protection Act are a
1998.
7.5 The Customer shall have the right to request the Company for a copy of the information about the Customer retained by the Company and the
right to request the Company to correct any incorrect information about right to request the Company to co
the Customer held by the Company.
18. Limitation of Liability
8.1 The Company shall be under no liability whatever to the Customer for any indirect loss and/or expense (including loss of profit or goodwill) suffered
by the Customer or any third party arising out of a breach by the Company by the Customer or any third paty
of these terms and conditions.
18.2 In the event of any breach of this contract by the Company the remedies of the Customer shall be limited to damages and the Company's liability (if any) whether in contract, tort or otherwise in respect of any defect in the owed to the Customer in connection with them shall be limited to the amount of the Price
18.3 For the avoidance of doubt, nothing in these terms and conditions shal exclude or restrict the Company's liability to any person for death
personal injury to that person resulting from the Company's negligence.
19. Customer's Disclaimer
19.1 The Customer hereby disclaims any right to rescind, or cancel the contract or to sue for damages or to claim restitution arising out of any
misrepresentation made to the Customer by the Company and the Customer acknowledges that the Goods are bought relying solely upon
the Customer's skill and judgment.
20. General
20.1 If any provision of these terms and conditions shall be invalid, void, illegal or unenforceable the validity, existence, legality and enforceability
remaining provisions shall not be affected, prejudiced or impaired.
20.2 These terms and conditions and any contract to which they apply shall be governed by the laws of England and Wales and are subject to the governed by the laws of England and Wales
20.3 The Customer shall not be entitled to set off against or deduct from the Price any sums owed or claimed to be owed to the Customer by the Company.
20.4 The Company may license or sub-contract all or any part of its rights and obligations without the Customer's consent.
20.5 The Company reserves the right to review these terms and conditions at any time. If, following any such review, there is to be any change to these terms and conditions, then that change will take effect from the date on
which the Company notifies the Customer of such change. Except where which the Company notifies the Customer of such change. Except where
the Company supplies further Goods to the Customer and the Customer accepts such
such changes
20.6 Neither party shall be liable for any default due to any act of God, war terrorism, strike, lock out, industrial action, fire, flood, drought, storm or terrorism, strike, lock out, industrial action, fire, flood,
other event beyond the reasonable control of either party
OCopyight - EC Credit Control - 2011

